

## Zeno Renewables Warranty Summary

Item	Product Warranty (years)	Extended Warranty Option (years)	Link for Full Product Warranty Document	Link to Product Spec Sheet
APS Microinverters	10	25*	<a href="#">Click Here</a>	<a href="#">Click Here</a>
APS Energy Communication Unit (ECU)	3	N/A	<a href="#">Click Here</a>	<a href="#">Click Here</a>
SolarEdge Inverters	12	20 or 25*	<a href="#">Click Here</a>	<a href="#">Click Here</a>
SolarEdge Power Optimizers	25	N/A	<a href="#">Click Here</a>	<a href="#">Click Here</a>
SolarEdge Energy Meter	5	N/A	<a href="#">Click Here</a>	<a href="#">Click Here</a>
SolarEdge Smart EV Charger	5	N/A	<a href="#">Click Here</a>	<a href="#">Click Here</a>
Sense Energy Monitoring	1	N/A	<a href="#">Click Here</a>	<a href="#">Click Here</a>
Longi Solar Modules	10*	N/A	<a href="#">Click Here</a>	LONGi 405: <a href="#">Click Here</a> LONGi 455: <a href="#">Click Here</a>
Hanwha Solar Modules	25*	N/A	<a href="#">Click Here</a>	Hanwha 395: <a href="#">Click Here</a> Hanwha 480: <a href="#">Click Here</a>
Trina Solar Modules	10*	N/A	<a href="#">Click Here</a>	<a href="#">Click Here</a>

*\*Note that all solar modules come with a 25-year linear power output warranty*

*\*See next page for details on how to extend warranties for APS and SolarEdge products*

### Craftmanship/Workmanship Warranty

The Zeno Craftmanship or Workmanship warranty is 5 years from the date of energization of the solar PV system. This covers, but is not limited to, things such as:

- Penetrations into the roof membrane, siding, or housing envelope
- Wiring and electrical tie ins
- Piping and electrical conduits
- Terminations, junction boxes, disconnect switches

### **Labour Replacement Warranty**

Our labour replacement warranty is 5 years for SolarEdge products and 1 year for APS products. This covers the labour associated with replacing faulty products such as inverters, optimizers, or microinverters.

### **APS Extended Warranty:**

To extend the product warranty on your APS microinverters, please follow these steps:

1. Sales Representative will confirm with the client the Serial Numbers (SN) of all the micro-inverters that require warranty extensions. The SNs can be retrieved from the client's monitoring platform.
2. Provide the client with an invoice for \$35 per micro-inverter requiring extension plus GST, this can be requested from accounting.
3. Sales to submit SNs to [Ian.Lauder@baywa-re.ca](mailto:Ian.Lauder@baywa-re.ca) and wait 3-4 weeks to receive warranty extensions certificate.
4. Email warranty extension certificate to client once received

### **SolarEdge Inverter Extended Warranty:**

To extend the product warranty on your SolarEdge inverter to either 20 or 25 years, click [THIS LINK](#) and enter the required information.

Pricing on warranty extensions can be found [HERE](#). Note that this pricing is subject to change by SolarEdge and not guaranteed.

### **Service Call Fees**

If your system requires service work outside of the warranty periods described in this document, our fee is \$185 for the first 90 minutes, and \$110 for every hour thereafter, plus applicable taxes.